



**National Indian Council on Aging  
Senior Community Service Employment Program  
September 2010 Newsletter**



**CUSTOMER SATISFACTION SURVEYS COMING SOON!**

Each year Senior Community Service Employment Program (SCSEP) surveys are mailed early in the Fall. Again, a random sample of participants will receive one of these surveys later this month (September 2010). If you receive a survey please take time to complete it:

- Survey responses are confidential. Completed surveys will be returned to the organization collecting and analyzing the data (Charter Oak Group) in a pre-stamped, self-addressed envelope.
- No one will see individual responses.
- The customer satisfaction surveys are important because they are used to improve the program.

**Thank you for your participation. It is an honor to work with staff and community partners in providing meaningful community service assignments to NICOA SCSEP participants!**

**Dorinda F. Fox  
NICOA SCSEP Director**

**SCSEP News- Durational Limit on Participation:**

The US Department of Labor published new final rules governing the Senior Community Service Employment Program on September 1. These rules guide how the National Indian Council on Aging provides its SCSEP services. One of the rules is a Durational Limit on SCSEP Participation by individuals. Four years is the limit for participation by any SCSEP participant. The four year limit includes all the time a person has been enrolled in any SCSEP grantee's program excluding periods of approved breaks in participation.

NICOA SCSEP has established a new procedure for handling the required Durational Limit. There are currently 742 participants in 7 states; and 99 participants will reach the four year limit by June 30, 2011. If you are one of these 99 participants who will reach the Durational Limit by the end of the current program year you will receive a letter next month from the NICOA SCSEP Director; and your State NICOA SCSEP staff will begin working with you to help you plan for your transition from SCSEP. You do not need to leave SCSEP until you reach your four year limit unless you find a job before then. SCSEP staff will work with participants to find a job and/or plan for other activities or services that you may need including additional training.

**SCSEP  
Staff Development  
Conference**

In August, the entire NICOA SCSEP program staff attended training in Albuquerque. Steps to Success training included information and practice sessions on how to improve services in the seven states that NICOA provides its SCSEP. Major outside presentations were given on Social Security benefits and developing employer partners for training and hiring SCSEP participants.

